

Continued sustainability leadership

United Nations Sustainable Development Goals alignment



Westpac's sustainability priority areas



Helping people make better financial decisions

First Half 2018 performance outcomes

- Financial literacy programs through Davidson Institute and Managing Your Money
- Improving financial literacy in target segments with specific programs



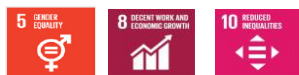
Helping people by being there when it matters most to them

- Over 19,000 customers received hardship assistance
- 1st Australian bank accredited as dementia friendly¹



Helping people create a prosperous nation

- 134 microenterprises provided finance, helping to create 1,681 jobs
- 25 start-ups supported, including 20 through Reinventure²
- Total committed exposure of \$8.5bn to climate change solutions and environmental services²



A culture of doing the right thing

- Maintained Indigenous employment parity
- Launched a neurodiversity internship program to support people on the Autism spectrum build a career in the Group
- Launched the Inclusion and Diversity strategy for 2018 to 2020



The fundamentals – sustainability policies, action plans and frameworks

- Maintained carbon neutral status
- \$2.6m sourced from diverse suppliers
- Participation in sustainability awards, indexes, recognition, key commitments and partnerships

Further information on Westpac's Sustainability and progress on our strategic priorities is available at www.westpac.com.au/sustainability

1 Alzheimer's Australia September 2017, acknowledged St.George Bank as Australia's first dementia friendly bank.
2 As at 31 March 2018